Servicii de dezvoltare de software de management al relaţiilor cu clienţii

I.D.: 6490240

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Descriere: The Highland Council and Aberdeen City Council seek to replace their Lagan V7 CRM system with a Hosted CRM solution that is able to deliver against the business, functional and technical requirements that the Council has while being affordable.This procurement is for a shared CRM solution that will be used by Aberdeen City Council and The Highland Council. This shared solution will be configured in such a way as to allow each council to operate independently of one another but also have the ability to use shared processes and scripts when required.Note: The buyer is using PCS-Tender to carry out this procurement process. Please note this is a separate website and if you are not already registered, registration will be required.To access PCS-Tender, record your interest in this notice and access the tender documentation please visit https://www.publictendersscotland.publiccontractsscotland.gov.uk and search for project Code 4077 under ITTs Open to All Suppliers. Please use the Search/Filter function, then select Project Code from the drop-down. Please note that once you have expressed interest in the ITT it will move to your My ITTs area.For further information on using PCS-Tender, please read the Supplier Response Guide: https://www.publictendersscotland.publiccontractsscotland.gov.uk/esop/pts-host/public/pts/supplierhelppage/PCS-TSupplierResponseGuide.pdfIf you have already registered on Public Contracts Scotland and PCS-Tender and paired your accounts you can access PCS-Tender through your Public Contracts Scotland Control Panel.