

---

## Pachete software și sisteme informatice

I.D.: 6647799

---

Data publicarii	06.06.15	Coduri CPV	48000000
-----------------	----------	------------	----------

---

Descriere: Cumbria County Council's IT Service is seeking to implement an IT Service Management (ITSM) solution which also combines robust best practice Programme and Portfolio Management (PPM) functionality. Cumbria County Council currently utilise a number of tools to help manage and deliver IT services. We have identified that a key requirement to aid continual improvement of services will be to bring the disparate sources of information together within one fit for purpose tool to provide an holistic approach to service strategy, design, transition, operation and continual improvement. A key component of any such tool will be the ability to relate Programme/Project Management strategy and design processes together with ITSM processes ensuring that an end-to-end best practice service life-cycle approach can be successfully implemented. Please see tender documentation for further information. Please note there is a Pre-Qualification Questionnaire to be completed. All correspondence must be via The Chest.

---