



Single Party Framework for the Provision of a Microsoft Support Partner for the Provision Of Support, Maintenance, Professional Services And Associated Services for DCC

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Descriere: Dublin City Council (DCC) wishes to invite tenders using the Open Procedure to establish a Single Party Framework Agreement for the provision of a Microsoft Support Partner for the provision of Support, Maintenance, Professional Services and associated services for Dublin City Council's Microsoft environments, services, products, and cloud tenancies. The successful tenderer will support DCC in the configuration, implementation, and support of DCC's Microsoft Product set and Azure environment to include but not limited to advisory services, design and implementation services, licensing, and training etc. This Single Party Framework Agreement will be established for a period of 4 years. Contracts drawn down from the Framework can outlast the lifetime of the Framework. An initial contract will be awarded for a period of 2 years with an option to extend for two further periods of 12 months, at the sole discretion of Dublin City Council for the provision of a drawdown day facility for Technical Professional Resources for Dublin City Council's Microsoft on-premises and cloud based products and services. There are two drawdown requirements - • DCC will commit to 20 per diems annually (10 Support Engineer and 10 days for a Senior Solutions Architect) • Optional drawdown for range of resources. The drawdown of these days is at the full discretion of the Contracting Authority depending on business needs - operational, project work, advisory or training. No undertaking is being given by the Contracting Authority as to the number of days that will be drawn down. The estimated value of the Single Party Framework agreement will be €3 million excluding VAT and the estimated value of the initial contract will be Two Hundred Thousand Euro (€200,000) excluding VAT. Please note that this project is subject to funding. For further information please refer to documentation available to download from www.etenders.gov.ie Resource ID 2572119.