

## Procurement of a case handling system

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Descriere: Nkom intends to procure a new fully electronic case processing system to streamline work

processes, increase document capture and improve information security. The system shall be integrated with a free-standing Documaster archive core, which is in the NOARK 5 standard. The procurement also includes the necessary adaptation, integration, implementation and training as well as subsequent support and maintenance. Through the procurement, Nkom will secure a case management system that provides automated work flow for different case handling processes that can vary between departments and over time. The processes must therefore, to the greatest extent possible, be configurable by

Nkom without coding.