
Pachete software și sisteme informatice

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Descriere: Software package and information systems. Leicester City Council is inviting tenders on the terms set out in this Invitation to Tender (ITT) for the supply of a telecare enabled monitoring solution. The complete solution will permit the Council to receive and handle calls alarm calls generated by vulnerable service users via telecare equipment installed in their homes. There are two key requirements which underpin this. Firstly, the supplier must demonstrate that their solution is able to handle calls via a range of communication protocols. Secondly, the system must demonstrate user friendly functionality but also flexibility to allow the configuration of telecare equipment from various suppliers and/or partners wishing to link to the Council's monitoring centre.
