

## Servicii de întreținere a fotocopiatoarelor

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Descriere: Merseytravel has an estate of 22 HP Multi-Function Devices (MFDs) used for smart printing, scanning and copying services for approximately 450 staff. The aim of this procurement is to put in place a service contract for the management of the existing estate of MFD's and the underpinning printing service deployed via the 'SafeCom' smart printing solution.The management service will include the timely supply of consumables to the existing MFD estate and the diagnosis and resolution of MFD faults by the service provider to agreed service levels.The printing solution to be managed comprises:— A print server running in Merseytravel's Data Centre within our VMWare virtual server estate.— HP Web JetAdmin management tool.— The SafeCom Smart Printing Solution.— The eCopy Sharescan scanning solution.The existing estate of MFD's is mainly located at Merseytravel's HQ — No 1 Mann Island, Liverpool — with the rest deployed across a small number of satellite buildings within a mile and a half of the HQ office.